

ASRockind Technical Reference - Q&A

Question	I installed Windows 10 and there's no audio output even after installing all the drivers from the official website. What should I do?
Release date	2026/7/21
Product	NUC-125H/155H, NUC-125H/155H R2, iBOX-125U/155U, NUC BOX-125H/155H, NUCS BOX-125H/155H
FAQ type	☐ Specification ☒ OS & Driver ☐ Application ☐ BIOS ☒ Others

Answer:

A clean installation of Windows 10 may not include the latest Windows updates required.

Please install Microsoft Hotfix KB5099539 and restart your system or performing Windows Update.

Download link:

https://catalog.s.download.windowsupdate.com/c/msdownload/update/software/secu/2026/07/windows10.0-kb5099539-x64_f0016a625ac328256041255cd23a42367ca59e33.msu

Note:

- Install all chipset and audio drivers from the official support website before applying the Microsoft Hotfix.
- Restart your system after the Hotfix installation.