

1. Q: I can't install Windows 7 on Intel 100 series and Braswell platforms properly. How can I do?

A: Intel 100 Series chipset and Braswell SOC do not support the Enhanced Host Controller Interface, so you may find it difficult to install your Windows 7 operating system since the USB ports won't work.

Please refer the following Web page link and let us show you how to install Windows 7 on these platforms.

Link: <http://www.asrock.com/microsite/Win7Install/index.html>

2. Q: I install 4GB memory on Intel Skylake platform, but the usable memory size is only 2GB under Windows 7 32-bit OS. How do I increase the usable memory size?

A: Due to the limitation of Windows 7 32-bit operating systems, the maximum of usable memory size is less than 4GB natively.

To increase usable memory under Windows 7 32-bit OS on Intel Skylake based systems, please adjust [Top Of Lower Usable Dram] to [3.5GB] and then check the usable memory size again.

BIOS Path: BIOS/ Advanced/ Chipset configuration/ Top Of Lower Usable Dram